

SCHEDULE 3 - RULES OF THE

MY EARNINGS INSURANCE CONTRACT

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SCHEDULE 3

(being the Rules of the My Earnings Insurance contract as registered with the Financial Conduct Authority effective 31 July 2024)

PART A - GENERAL - DEFINITIONS AND INTERPRETATION

1. DEFINITIONS

In this Schedule the following words and expressions have the meanings set out in the following table:

Act	The Friendly Societies Act 1992			
Actuary	The person(s) appointed as the <i>Actuary</i> and/or with-profits actuary to the <i>Society</i> in accordance with the requirements of the <i>Act</i> and/or the <i>Regulator</i>			
Arrears	Any Premiums which have fallen due and have not been paid by the due date			
Benefits	Benefits payable under this Scheme which comprise:			
	 Health Benefit (including any Variations made under an Option) 			
	 Injury Benefit (if added to the Contract as an Option) 			
	Recovery Benefit			
	Terminal Illness Benefit			
Board	The Committee of Management of the Society as referred to in the General Rules			
Calendar Year	1st January to 31st December inclusive			
Career Break	A period of temporary absence from employment, lasting no more than one year,			
Contract	The contract between the Society and a Member who has been admitted to this Scheme that provides for Health Benefit to be claimed (including any Recovery Benefit , Injury Benefit or Terminal Illness Benefit where able to be claimed)			
Contract Year	The period from the start date of the <i>Contract</i> to the day before the first and each successive yearly (12 month) anniversary of the start date and thereafter until the <i>Maturity Date</i> of the <i>Contract</i> is reached			
Cover	The extent of a <i>Member's</i> entitlement to <i>Benefits</i>			
Day 1	Where Health Benefit can be claimed from the first day of the Disabling Condition and is payable under the Scheme subject to the Disabling Condition lasting for more than 3 consecutive days			
Deferred Period	The period of time during which <i>Health Benefit</i> cannot be claimed and is not payable under the <i>Scheme</i> from a choice of 4, 8, 13, 26 and 52 week <i>Deferred Periods</i>			
Disabling Condition	Any illness or injury, incapacity or disease (other than an <i>Excluded Condition</i>) which results in the <i>Member</i> being entitled to <i>Health Benefit</i> so long as the <i>Member</i> continues to satisfy the conditions of <i>Own Occupation Disability</i>			
Doctor	A medical practitioner other than the <i>Member</i> or a family member who is licensed under the Medical Act 1983 (or any later re-enactment, replacement or amendment thereof) and holds full registration with the General Medical Council			

Injury Condition	A physical trauma or injury, for the avoidance of doubt not minor or soft tissue injuries, as specified in the relevant <i>Premium Tables</i> , where the nature of the injury is such that the <i>Member</i> is unable to perform the <i>Material and Substantial Duties</i> of the <i>Member's Occupation</i> and provided the <i>Member</i> is not following any other <i>Occupation</i> or activity whatsoever
Injury Benefit	The amount to which to a <i>Member</i> who elects to take <i>Severe Injury Cover</i> and who satisfies the <i>Injury Condition</i> is entitled to receive in accordance with Rule B3.3 subject to the <i>Member</i> being engaged in work immediately preceding the commencement of the <i>Disabling Condition</i>
Indexation	The option to have <i>Health Benefit</i> linked to movements in the Average Earnings Index (AEI), or in the event of the discontinuance of that Index a similar replacement of that measure which is acceptable to the <i>Society</i>
HMRC	His Majesty's Revenue and Customs or any successor thereto
Health Benefit	The amount to which a Member is entitled to receive in accordance with Rule B3.3 subject to the Member being engaged in work immediately preceding the commencement of the Disabling Condition
General Rules	The General Rules of the <i>Society</i> that apply to all <i>Members</i>
	• the <i>Member's</i> criminal conduct or participation in a criminal act
	 any operation or treatment that is not medically necessary, including cosmetic surgery;
	• pregnancy/childbirth and sterilisation, unless on the grounds of medical necessity;
	the misuse of alcohol;
	the <i>Member's Doctor</i> ;
	 the use of illegal substances or drugs not taken under the advice or supervision of
	indirectly arising from:the misuse of solvents or substances used for other than their stated purposes;
	terms of <i>Contract</i> either at application, or <i>Variation</i> , together with any claim directly or indirectly arising from:
Excluded Condition	A condition specifically excluded from <i>Cover</i> under the <i>Contract</i> as set out in the offer of
Earnings Cover	The <i>Health Benefit</i> that <i>Members</i> are permitted to secure under the <i>Scheme</i> and which is used to determine <i>Premiums</i>
	purpose of this Contract
	N.B. Drawings from the business, income from loan repayments, savings, and investments, except for dividends as described above do not constitute <i>Earnings</i> for the
	12 month period immediately preceding the commencement of the <i>Disabling Condition</i> and which represent the <i>Member's</i> share of the <i>Taxable Profit</i> , before taxation, derived from the <i>Normal Trading Activities</i> of that company
	applicable, dividends received during the accounting reference period ending within the
	service deemed or formal), in which the Member and not more than 3 other shareholders are employed as full or part time working directors, Earnings shall also include, if
	For <i>Members</i> who are employed within a private limited company (under a contract or
	Normal Trading Activities of the business for the 12 month accounting period ending within the 12 month period immediately preceding the commencement of the Disabling Condition
	For <i>Members</i> who are self-employed, their share of the <i>Taxable Profit</i> derived from the
	assessment purposes, as shown on payslips or on <i>HMRC</i> form P60 plus benefits in kind, as shown on <i>HMRC</i> form P11D in the 12 month period immediately preceding the commencement of the <i>Disabling Condition</i>

ievel of the Member's Earnings varying by more than 10% of the level declared to the Society; any increase in the Member's entitlement to income from their Occupation in the vent of Disabiling Condition; any increase in the Member's entitlement to benefit which pays out in the event incapacity from another insurer; a change in the country where the Member resides, or in which the Member wo in either case where the change involves taking up residence or employment in country outside the UK; any increase, or series of increases, which result in the amount of time spent working outside the UK becoming greater than 8 weeks per Colendar Year; a change of Occupation (whether the change is by way of alternative employment or a change in the manner in which the Member undertakes the duties and task of their employment or a change in the manner in which the Member undertakes the duties and task of their employment, and/or retirement before reaching the Maturity Date of their Contract Material and Substantial The duties that the Member ordinarily performs in their Occupation and which cannot reasonably be omitted from their Occupation by the Member or their employer Maturity Date The date at which entitlement to all Benefits cesses as specified at the start of the Contract or at Variation subject always to not exceeding the Members? 70th birthday A person who holds a valid in force Contract under the Scheme and Membership shall construed accordingly Normal Trading All activities to do with the customary trade of the Member's business with the exclusion of gains and losses arising from the disposal of assets and investments not part of the customary trade, grants and compensation received or receivable or receivable or serve, as a source of Earnings Option Any regular trade, profession, vocation, employment or any other work, or activity declared to the Society at application or in accordance with the provisions of Rule B13 which serves, or is intended to serve, as a source of Earnings Premium Absting and Substa	Material Change	The circumstances set out below:				
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SCHEDULE 3		Premium Tables)				

Premium Tables	The tables available from the Society on request setting out the rates of Premium payable by the Member to secure Cover and other miscellaneous provisions applicable to the Contract
Prescribed Form	Any form required to be completed for the Society as referred to in the Rules or this Schedule
Recovery Benefit	The proportion of <i>Health Benefit</i> to which a <i>Member</i> is entitled in accordance with Part G
Refund of Premium Benefit	The refund to a <i>Member</i> of all or a proportion of <i>Premiums</i> in accordance with Part I
Regulator	The Financial Conduct Authority, Prudential Regulation Authority or any successor(s) established by legislation to supervise the Society in the UK
Scheme	The Contract as it applies to the Member under the General Rules and Schedule 3
Severe Injury Cover	The part of the Scheme which provides for the payment of Injury Benefit during the relevant Deferred Period if selected as an Option
Society	Cirencester Friendly Society Limited at such registered address as may be applicable from time to time
Society's Medical Adviser	Any registered medical practitioner or other health professional appointed by the Society
Society's Members	The <i>Members</i> of the <i>Society</i> under the Rules along with <i>Members</i> of the <i>Society</i> under any other scheme which may in the future be added by way of a further Schedule to the <i>General Rules</i>
Society's Representative	An employee of the Society , the Society's Medical Adviser or other persons authorised to act on behalf of the Society
Split Period	The option to combine a Day 1 Contract with a Deferred Period Contract or two Deferred Period Contracts to gether to allow Health Benefit to be paid after one period has been completed and then again following the completion of the second period
Suited Occupation Disability	A <i>Disabling Condition</i> as a result of which the <i>Member</i> is both unable to perform the <i>Material and Substantial Duties</i> of their <i>Occupation</i> and unable to carry out some other <i>Occupation</i> to which the <i>Member</i> is suited by training, education or experience
Taxable Profit	Net business profit for tax purposes as defined by HMRC
Terminal Illness	Advanced or rapidly progressing incurable <i>Disabling Condition</i> which in the opinion of the <i>Member's Doctor</i> or attending Consultant and the <i>Society's Medical Adviser</i> is likely to result in death within 12 months of the date that the <i>Disabling Condition</i> is diagnosed as being terminal
Terminal Illness Benefit	A single lump sum payment equivalent to 6 months <i>Health Benefit</i> assessed as payable under Part D of these Rules work
UK	The United Kingdom of Great Britain and Northern Ireland, and for the purpose of these Rules the Channel Islands and the Isle of Man
Underwriting	The process whereby the <i>Society</i> determines whether or not and on what basis it will accept any application made to it (as to which the <i>Society</i> will be entitled to exercise at its absolute and unfettered discretion and shall not be required to provide any reasons for any particular exercise of its discretion, which may include, in the case of applicants, changing the terms of admission, or <i>Variation</i> , to an existing <i>Contract</i> by way of excluding and/or restricting the extent of <i>Cover</i> or charging additional <i>Premiums</i>)
Variation	A change or amendment to the Contract

2. INTERPRETATION

In these Rules, unless the context requires otherwise, reference to one gender shall include all genders and references to the singular shall include the plural, and words in the plural include the singular.

Reference in this Schedule to a Part when referring to the Rules means a Part of this Schedule 3.

PART B - TERMS OF ADMISSION, MEMBER'S OPTIONS AND DUTIES OF MEMBERS

ELIGIBILITY

- 1 To be eligible to apply for *Membership* the applicant must:
 - **1.1** be 18 years of age or over and not more than the age of 55 at the commencement of the **Contract**;
 - **1.2** live in the *UK*;
 - **1.3** be carrying on an *Occupation* within the *UK*;
 - **1.4** be able to provide at least 3 years of medical history immediately preceding the application for *Membership* from a *Doctor* within the *UK*.

APPLICATION

- 2 Any application for *Membership* or *Variation* of existing *Membership* must be made in writing in the *Prescribed*Form and shall be sent to the Registered Office of the *Society* and shall be subject always to Rule B5
- 3 On application for *Membership* of the *Society* the applicant must:
 - **3.1** select a *Maturity Date* on which entitlement to all *Benefits* ceases from either:
 - **3.1.1** the maximum age permitted in the *Premium Tables* of the *Society* for their declared *Occupation* subject always to a minimum of 5 years remaining until the *Maturity Date* is reached; or
 - **3.1.2** to age 70, subject always to the understanding that the *Own Occupation Disability* definition will only apply until they reach the maximum *Maturity Date* permitted in the *Premium Tables* of the *Society* for their declared *Occupation*;
 - 3.2 specify whether **Day 1** or **Deferred Period** or **Split Period** should apply;
 - 3.3 select *Earnings Cover* appropriate to their needs and circumstances subject to the maximum *Health Benefit* payable being not more than:
 - (1) 65% of *Earnings* or such other percentage of *Earnings* as may be determined by the *Society* from time to time less the cumulative value of:
 - **3.3.1** any continuing *Earnings* assessable by *HMRC* (including P11D benefits or equivalent);
 - **3.3.2** any income protection benefit from other providers;
 - **3.3.3** any early retirement pensions payable through ill health to the *Member*;
 - **3.3.4** any other insurance against incapacity by illness or accidental injury which provide regular payment to the *Member* or waiver or refund of premium payment due to the *Member*;
 - **OR** if lower than the above:
 - (2) the level of *Earnings Cover* selected by a *Member* from time to time.
- 4 The **Society** shall have the right to require from applicants for **Membership** of this **Scheme**:
 - **4.1** a medical report(s) from the applicant's **Doctor** at the cost of the applicant;
 - **4.2** a birth certificate:
 - **4.3** such evidence of employment or *Occupation* and *Earnings* as may be required to the satisfaction of the *Society* that the applicant is in employment at the time of application and has *Earnings* to insure;

- **4.4** such evidence as may be required to enable the *Society* to discharge its regulatory duties, including compliance with the Money Laundering Rules.
- **5** Each application for *Membership* or *Variation* of existing *Membership* shall:
 - **5.1** unless the provisions of Rule B9 apply be subject to *Underwriting*; and
 - be considered by the *Society* in the exercise of its absolute discretion as to which it shall not be required to provide any reasons for any particular exercise of its discretion, which may include, in the case of applicants, declinature or postponement of *Cover* varying the terms of admission by means of an *Excluded Condition* or restricting the extent of *Cover* or charging additional *Premiums*.
- In the event that an application for *Membership*, or *Variation* of existing *Membership* is declined or postponed or of an applicant exercising their cancellation rights in accordance with regulatory requirements any *Premium* paid by them to the *Society* in respect of the application for *Membership*, or *Variation*, or amendment of existing *Membership* as applicable prior to the cancellation shall be refunded in full

AT ADMISSION TO MEMBERSHIP

- 7 Upon admission to *Membership* each *Member* shall, subject to the provisions of these Rules:
 - 7.1 be granted *Earnings Cover* in accordance with the level of *Premiums* payable by the *Member* and the level of *Health Benefit* receivable in accordance with Rule B3.3, and as set out in the *Premium Tables* published by the *Society* and prevailing at the date of the application, subject to such minimum and maximum *Earnings Cover* at commencement of the *Contract* as may be determined by the *Society* from time to time;
 - **7.2** be issued with a Certificate of Membership (which in the event of any *Variation* or amendment of existing *Membership* shall be replaced by the *Society* with a new Certificate of Membership).

MEMBER'S OPTIONS AND VARIATIONS TO TERMS OF MEMBERSHIP AFTER ADMISSION

- Subject to the completion of the *Prescribed Form*, a *Member* may at any time up to not less than 5 years before their *Maturity Date* increase their *Health Benefit* up to the maximum permitted by the *Society* from time to time. The following will apply:
 - an application to increase *Health Benefit* will be subject to additional *Underwriting* and may, at the discretion of the *Society*, be at cost to the *Member* in respect of any medical report(s) in support of such application;
 - any increase in *Health Benefit* which results directly from *Indexation* referred to in Part F of these Rules will not be subject to additional *Underwriting* or cost to the *Member* (other than the additional *Premium* payable under Part F). The *Health Benefit* to which a *Member* may be entitled during the period of 4 weeks next after any such increase in their *Health Benefit* together with (if applicable) any *Deferred Period* or *Split Period* in addition thereto, shall be calculated according to the *Premium Tables* applicable at the level that applied prior to the increase of such *Health Benefit*.
- 9 Subject to the completion of the *Prescribed Form* a *Member* may at any time (including for the avoidance of doubt during any period when the *Member* has submitted a claim or is in receipt of payment of any *Benefit*):
 - 9.1 decrease their *Health Benefit* subject to the minimum of *Earnings Cover* prescribed under Rule B7.1;
 - 9.2 substitute a *Day 1 Contract* with a *Deferred Period Contract* or a *Deferred Period Contract* or a *Split Period Contract* with a longer *Deferred Period Contract* or *Split Period Contract*;
 - **9.3** remove *Options*.
- 10 A *Member* may at any time, provided always in each case they have not submitted a claim to receive *Benefit* or they are not receiving *Benefit* at the time, and subject to *Underwriting*, apply to the *Society* to:
 - **10.1** increase the level of their *Cover* subject to the maximum of *Earnings Cover* prescribed under Rule B7.1;
 - 10.2 substitute a *Deferred Period Contract* for a *Contract with a* shorter *Deferred Period* or a *Split Period Contract*;
 - **10.3** add **Options**.

- 11 A *Member* may exercise the provisions of Rule B10 in the manner indicated on any number of occasions but shall not be permitted to do so in the period of 5 years before the maximum age permitted in the *Premium Tables* of the *Society* for their declared *Occupation*
- 12 In the event of a *Member* applying for a *Variation* to their terms of *Membership* of the *Society* by completion of the *Prescribed Form* no such application will be entertained by the *Society* such as to result in an increase in the likelihood or in the value of claim on the funds of the *Society* in respect of any such application:
 - **12.1** during any period when the *Member* is claiming or in receipt of *Benefit* or not in an *Occupation*;
 - **12.2** during any period where a *Member* is not working due to a *Disabling Condition* whether or not a claim has been made to the *Society;*
 - **12.3** during any period when a *Member* is on a *Career Break*.
- 13 When a *Member* changes their *Occupation* during the lifetime of their *Contract* the following will apply:
 - 13.1 when the change in *Occupation* leads to the maximum age permitted in the *Premium Tables* of the *Society* for the new *Occupation* being later than that which applied to the *Occupation* previously declared to the *Society*, then the *Member* may apply to increase the period of time during which the *Own Occupation Disability* definition applies to reflect the change in *Occupation*. Each such application will be subject to *Underwriting* and will only be available where a minimum of 5 years remains before the new maximum age permitted in the *Premium Tables* of the *Society* for the new *Occupation*. A *Member* may exercise this *Option* in the manner indicated on any number of occasions;
 - 13.2 when the change in *Occupation* leads to the maximum age permitted in the *Premium Tables* of the *Society* for the new *Occupation* being earlier than that which applied to the *Occupation* previously declared to the *Society*, then the period of time during which the *Own Occupation Disability* definition applies shall automatically be amended to reflect the change in *Occupation*.

THE GENERAL DUTIES OF MEMBERS

- **14** Each *Member* shall:
 - 14.1 inform the *Society*, as soon as reasonably possible (and in any event within 8 weeks), of any *Material Change* in their circumstances, which may affect entitlement under the terms of the *Scheme*;
 - 14.2 co-operate at all times in good faith with the *Society* in relation to all aspects of the administration of this *Scheme*;
 - 14.3 notify the *Society* as soon as practicable of the loss of any *Premium* notice, voucher, certificate or other document evidencing any entitlement to the receipt of *Benefits* payable under this *Scheme*;
 - 14.4 provide on request by the *Society* proof of *Earnings* together with such evidence as the *Society* may reasonably require as to any entitlement to income from their *Occupation* in the event of any *Disabling Condition*;
 - 14.5 forthwith on demand repay to the *Society* and indemnify the *Society* against any overpayment of *Benefits* in the event that the same shall have been so paid in error or as a result of an incorrect claim by the *Member* together with interest thereon at 2% over the Bank of England lending rate prevailing from time to time from the date of any request for repayment if not re-paid within 4 weeks thereof;
 - 14.6 ensure their *Cover* is appropriate to their needs and not in excess of their entitlement to *Health Benefit*.
- Subject to the conditions set out below, during any period of *Career Break* the *Member* may apply to the *Society* to suspend all *Cover* during the period of the *Career Break* and reinstate their *Cover* at the end of the period of temporary absence without the requirement to be re-underwritten
 - **15.1** The conditions applicable to the above are as follows:
 - **15.1.1** in all cases it shall be subject to approval by the *Society* which shall have an unfettered discretion to approve or decline the application for suspension;
 - **15.1.2** the suspension shall be limited to a maximum period of 12 months.

PART C - PREMIUMS

- Every Member under this Scheme shall pay Premiums to obtain Cover as prescribed in the relevant Premium Tables but shall not be permitted to simultaneously contribute under both the Level and Annual Escalating Premium Tables
- The *Premiums* payable by the *Member* throughout the *Contract* will not exceed the rate published in the *Premium Tables* at the time the *Member* was admitted to *Membership* subject always to the choice of *Benefits* selected by the *Member* and to Rule C6 below in respect to any *Options* or *Variations* to *Membership* after admission
- 3 The *Premiums* due and payable shall be calculated by the *Society* and paid according to the terms and conditions set out in the *Scheme* and relevant *Premium Tables* adopted by the *Society* from time to time
 - 3.1 once adopted a *Premium Table*, including any of the terms or provisions thereof may only be altered by:
 - **3.1.1** a resolution of the **Society's Members** at a General Meeting of the **Society**; or
 - **3.1.2** a resolution of the *Board*.
 - any resolution to alter a *Premium Table* or any part of a *Premium Table*, including the *Options* under the *Scheme*, shall only apply to *Members* admitted after a specified date, which shall not be retrospective, subject to Rule C6, and shall in any event only become effective from the date of registration of the amendment as may be required by the *Regulator*;
 - a resolution to approve the alteration shall be put to the next General Meeting of the *Society*. If the resolution is not passed, the alteration shall cease to be acted upon from the conclusion of that General Meeting, but the failure to pass such a resolution shall not invalidate any act or policy of the *Society* which is effected under the altered *Premium Table* prior to that General Meeting.
- 4 Copies of all current **Premium Tables** shall be kept at the Registered Office of the **Society** and are available free of charge to any **Member** on request
- For the purpose of determining the Annual Escalating rate of *Premiums* payable, every *Member* shall, upon admission to *Membership*, be registered at their age attained, which age shall thereafter be increased by 1 year on the anniversary of the *Member's* birthday. For the purpose of determining the Level rate of *Premiums* payable, every *Member* shall, upon admission to *Membership*, be registered at their age attained. The *Society* reserves the right to amend this basis of determining the rate of *Premiums* payable in consultation with the *Actuary*
- 6 Where a *Member* varies their *Contract* after admission then the following provisions apply:
 - **6.1** the **Premium** applicable to the **Option** or **Variation** must be on the same basis as that applied from the commencement of the **Contract**;
 - 6.2 in the event of an amendment to the *Premium Table* in accordance with Rules C3 and C5 the amendment shall only apply to *Options* or *Variations* made to the *Contract* after the date such amendment to the *Premium Table* takes effect.
- 7 Each *Member* shall punctually pay the full amount of all *Premiums* due to the *Society* by such method of payment as the *Society* may prescribe (any partial payment of *Premiums* shall be accepted or rejected by the *Society* in its absolute discretion)
- All *Premiums* are payable in advance of any *Cover* provided by the *Society.* Where a *Premium* has not been received in accordance with the *Payment Plan* the *Contract* shall be deemed to be in *Arrears* and *Cover* shall be suspended. A *Payment Plan* will be issued by the *Society* prior to the commencement, or *Variation*, of *Cover* or upon request by the *Member* to vary any previously agreed *Payment Plan*
- 9 A *Member* in *Arrears* with *Premiums* shall be sent a notice of *Arrears* as soon as practicable. Any such *Member* being 2 calendar months in *Arrears* shall have a final notice sent to them warning that if all the *Arrears* are not paid within 1 calendar month of receipt of the notice (making in total 3 calendar months) and the *Premiums* brought up to date then their *Membership* shall be subject to the provisions of Rule J4. Any notice of *Arrears* sent by pre-paid post shall be deemed to have been received in accordance with *General Rule* 29

- 10 Where a *Member* is in *Arrears* then *Premiums* received shall be applied first in paying *Premiums* (or any part thereof) which have been outstanding for the longest time. All *Benefits* shall cease until all *Arrears* have been received by the *Society*
- 11 If there is a dispute as to whether or not the **Society** has received a **Premium** or **Premiums** or any part thereof the **Member**, when required, shall produce to the **Society** any **Premium** notice, **Prescribed Form**, copy bank statement or such other evidence of payment as the **Society** may reasonably require
- 12 Unless otherwise agreed *Members* shall pay *Premiums* by Direct Debit by completing the *Prescribed Form*. The *Society* will not be responsible for the acts or defaults of the *Member's* Bank in not carrying out any instructions on the completed *Prescribed Form*
- 13 If a person, not being the *Member* to whom it shall belong, shall come into or take possession of any *Premium* notice, voucher, certificate or other document, and shall as a result receive any payment from the *Society*, neither the *Society* nor any officer shall be liable to the true owner, unless notice of the loss of the *Premium* notice or other document shall have been previously given to the *Society* in writing, but the payment so obtained shall be deemed to have been paid to the *Member* whose *Premium* notice or other documents shall have been so produced
- For the purpose of determining whether *Cover* remains appropriate to a *Member's* circumstances the *Society* reserves the right to request proof of *Earnings* from a *Member* along with such other documentary evidence as the *Society* may require in establishing a *Member's* entitlement to income from their *Occupation* in the event of *Disabling Condition*
- 15 For the avoidance of doubt, any references herein to receipt of any payment to the **Society** due from a **Member** refers to the crediting of the **Society's** account with such payment by way of unreserved cleared funds

NEXT SECTION: PART D - BENEFITS OF SICK MEMBERS

PART D - BENEFITS OF SICK MEMBERS

- 1 *Members* other than:
 - **1.1** a *Member* who is retired; or
 - 1.2 a *Member* who is unemployed or if self employed is not deriving any *Earnings* from such self employment;
 - **1.3** a *Member* who is on a *Career Break*.

shall be entitled for so long as they satisfy the Disabling Condition and subject always to Rules D2, D3, D4 and D8 to claim Health Benefit at the rate under their Contract with the Society and will be eligible to receive Health Benefit at a level calculated in accordance with Rule B3.3 for the duration of the claim subject to the provisions of Part G.

- 2 In order to claim *Members* are required to:
 - 2.1 notify the *Society* of their intention to claim and submit a completed *Prescribed Form* together with the supporting evidence set out in Rule D2.2 and D2.3 in accordance with the table set out below:

Contract held (whichever is shorter for Split Period Contracts)	Notification of claim	Submission of the Prescribed Form and documentary evidence
Day 1	2 weeks	4 weeks
4 weeks	2 weeks	4 weeks
8 weeks	4 weeks	6 weeks
13 weeks	4 weeks	8 weeks
26 weeks	8 weeks	20 weeks
52 weeks	8 weeks	46 weeks

- 2.2 within the time period specified in D2.1 provide an original *Doctor's* certificate evidencing to the satisfaction of the *Society* the fact and date of commencement of the *Disabling Condition*; and
- **2.3** within the time period specified in D2.1 provide documentary proof of the *Member's Earnings* current at the date of commencement of the *Disabling Condition* as required by Rule D2.7;
- 2.4 subject to Rule D2.5 in cases where the *Society* is satisfied that delay in promptly sending in the certificate or otherwise complying with the requirements of Rule D2.1 is clearly due to the relevant *Member's* sudden *Disabling Condition*, removal to hospital, serious accident or other exceptional cause, it may (but shall not be obliged to) grant an extension of time, not exceeding 2 weeks in addition to the time permitted pursuant to Rule D2.1, in order that the *Member* or someone on their behalf may forward the certificate and proof of the *Member's Earnings* without incurring loss of *Benefits* for late delivery to the *Society* as prescribed in Rule D2.5;
- 2.5 If any Member who is entitled to claim Health Benefit by virtue of contributing for it fails to notify the Society (in accordance with any of the above provisions) of their eligibility to claim Health Benefit or fails to supply a Doctor's certificate or complete the Prescribed Form or fails to provide documentary evidence of their Earnings shall, unless the Society otherwise determines, not be entitled to payment of Health Benefit in respect of any period during which they were in default and so that any entitlement during such period shall lapse;
- 2.6 The Society shall always have the right to have any Member claiming or in receipt of Health Benefit independently examined by the Society's Medical Adviser. In the event of such Member's refusal to be examined by the Society's Medical Adviser Rule D7 shall apply;
- **2.7** For the purposes of providing satisfactory evidence of *Earnings* pursuant to the above Rules, the *Member* shall supply the following:
 - **2.7.1** in the case of an employed *Member:* original documentary evidence covering the 12 month period immediately preceding onset of *Disabling Condition* in the form of printed payslips, most recent *HMRC* Form P60 and Form P11D;

- 2.7.2 in the case of a self employed *Member*: original documentary evidence in the form of the business accounts for a 12 month period ending during the 12 month period immediately preceding onset of the *Disabling Condition*, the related income tax return as submitted to the *HMRC* and the *HMRC* tax computation (not statement); and
- 2.7.3 in the case of *Members* who are employed within a private limited company in which the *Member* and not more than 3 other shareholders are employed as full time working directors: original documentary evidence as set out in D2.7.1 in respect of *Earnings* together with additional evidence in the form of company accounts for a 12 month period ending during the 12 month period immediately preceding onset of the *Disabling Condition*, with such other original documentary evidence of dividends paid by the company during the 12 month period ending during the 12 month period immediately preceding the commencement of the *Disabling Condition* and which represent the *Member's* share of the *Taxable Profit* derived from the *Normal Trading Activities* of that company.
- 3 The payment of *Health Benefit* shall be made on such days in the month as the *Society* may from time to time determine
- 4 Where a *Member* fails to comply with the duty under Rule B14.5 the *Society* shall be entitled to recover the amount of any unreturned overpayment by deduction from and set-off against any *Benefits*, present and future, due to such *Member*
- 5 Health Benefit shall not be paid in respect of an Excluded Condition as set out within this Scheme, in the offer of terms of Contract or in relation to any Variation to the Contract
- A *Member* wishing to claim any *Benefit* under any part of this *Scheme* or who is in receipt of *Health Benefit* or any other *Benefit* under any part of this *Scheme*
 - **6.1** shall whenever requested by the **Society's Representative** provide:
 - an original *Doctor's* certificate of continued *Disabling Condition* which must be received at the Registered Office of the *Society* within 2 weeks of expiry of the previous certificate to avoid any loss of *Benefit*;
 - **6.1.2** a written authority in order that the *Society* can obtain a medical report or any medical information from the *Member's Doctor* as to such continued *Disabling Condition* and any past illness, injury, incapacity or disease whether or not the same is of a similar nature;
 - **6.1.3** a medical report as to the *Member's* inability to carry on their *Occupation*.
 - 6.2 shall obey the instructions of their *Doctor* and shall answer any reasonable enquiries made by the *Society,* or the *Society's Representative,* as to the instructions given by the *Member's Doctor* and as to whether and how the same are being obeyed;
 - 6.3 shall not conduct themselves in a manner which, in the opinion of the **Society's Medical Adviser**, is likely to retard their recovery;
 - **6.4** shall permit the **Society's Representative** to visit and interview them at any reasonable times;
 - **6.5** subject to Part G shall not undertake any work, including for the avoidance of doubt any unpaid or voluntary work;
 - 6.6 shall comply with the reasonable requirements of the Society's Representative;
 - 6.7 shall whenever requested by the **Society's Representative** provide evidence of **Earnings** as required;
 - shall provide, at their expense and in English, any report and documentary evidence the *Society* requests the *Member* to provide (or, where the original was not written in English, accompanied by a translation into English certified as an accurate translation by the translator who has been accepted by the English High Court as competent to undertake similar translation work in the past).
- Should a *Member* be guilty of a breach of any of the provisions of Rules D2.6 or D6 the *Society* shall be at liberty to suspend *Benefits* for so long as such breach continues and, in the event that the same is not remedied by the *Member* within 14 days of being required by the *Society* to do so, the *Member* shall cease to be eligible to claim *Benefits* for the remainder of their *Disabling Condition* and, unless the *Society* shall otherwise determine

not be entitled to payment of **Benefits** in respect of any period during which they were in default and so that any entitlement during such period shall lapse

- 8 No *Member* shall be entitled to receive *Benefit* from the *Society* during the following periods:
 - **8.1** any **Deferred Period**;
 - **8.2** where *Premiums* are in *Arrears* during the period in which the *Member* was in default. After the *Member* has paid all their *Arrears*, the *Society* will pay any *Benefit* to which the *Member* would have been entitled but for this Rule D8.2.
- 9 In cases where a *Member* holds a *Deferred Contract*, or a combination of two *Deferred Periods* under a *Split Period Contract*, and suffers a re-occurrence of the same *Disabling Condition* within a period of 52 weeks of returning to work, then where it can clearly be shown to the satisfaction of the *Society* that the subsequent *Disabling Condition* is the same, or directly related to the initial claim, the *Member* shall not be required to serve the relevant *Deferred Period* again from the start, but such claim shall be treated as a continuation of the first claim for the purpose of calculating entitlement to *Health Benefit* under the *Contract*
- 10 Any *Member* suffering from any mental health condition shall be entitled to the same *Benefits* and privileges and shall be subject to the same restrictions and conditions as if they were suffering from some bodily illness or incapacity
- Where a *Member* is suffering from any mental health condition the *Society* may pay *Benefit* to any spouse or children dependent on them for maintenance (subject to them producing to the *Society* such authorities as it may require) or in default to the person legally responsible for the affairs of such *Member*
- 12 As a further requirement of these Rules entitlement to payment of **Benefit** shall be dependent upon:
 - 12.1 the *Society* being satisfied that the *Member* is permanently resident within the *UK* (the *Society* having taken into account for this purpose the evidence provided pursuant to Rule D12.4); and
 - 12.2 the *Society* being further satisfied that the *Member* is for so long as any claim for *Benefit* subsists spending no longer than 21 days outside the *UK*;
 - **12.3** where the *Member* is outside the *UK* there has been no negative impact on the *Society's* ability to manage the claim, and travelling and residing abroad has not impeded the *Member's* recovery;
 - 12.4 claims arising from *Disabling Illness* incurred or contracted while outside the *UK* shall be paid only from the date and so long as the *Member* meets the conditions of Rule D12.1 and D12.2;
 - 12.5 a *Member* shall provide such information as the *Society* may reasonably require to enable the *Society* to determine whether or not a *Member* meets the conditions of Rule D12.1 and D12.2 and shall include original documentary evidence providing proof of the day to day address at which the *Member* is sleeping, tax assessments for the previous 2 years before the date of any claim, the address of the *Member's* then current *Doctor* and bank account through which day to day living expenses are paid;
 - 12.6 in the event that no verifiable medical treatment is available for the *Disabling Condition* within the *UK* the *Society* may, at its sole discretion, permit the payment of *Benefit* during the course of the medical treatment outside the *UK*.
- 13 If the *Member* has failed, within 26 weeks of the date of submission of a completed *Prescribed Form* (in accordance with Rule D2.1) for *Benefit*, to provide supporting evidence as required by the *Society* in accordance with Rules D2.2 and D2.3 for the purposes of determining whether to admit or to decline the claim the *Society* will be entitled to reject the claim and any entitlement to *Benefit* for that claim will be forfeited

PART E - SEVERE INJURY COVER

- A *Member* holding a *Deferred Contract* may elect to take *Severe Injury Cover* in order to claim *Injury Benefit* in respect of a specified *Injury Condition*, as detailed in the *Premium Tables*, by completing the *Prescribed Form* and subject to acceptance by the *Society* of such *Member* to *Severe Injury Cover*. For the avoidance of doubt multiple injuries will be treated as a single condition
- 2 On acceptance to **Severe Injury Cover** a **Member** shall be required to pay **Premiums** at the rate published in the **Premium Tables** adopted by the **Society** from time to time under which the **Member** is contributing for the relevant **Deferred Period** applicable to their **Contract** with the **Society** on the same basis as that set out in Rule C2
- 3 In the event of an *Injury Condition* a *Member* who is entitled to claim *Injury Benefit* shall follow the same procedure for claim as set down in Rule D2. To be eligible to receive *Injury Benefit* a *Member* must satisfy the *Injury Condition*
- 4 Severe Injury Cover shall only apply up to the maximum Maturity Date permitted in the Premium Tables of the Society for the Member's declared Occupation.
- 5 No *Member* shall be entitled to receive *Injury Benefit* from the *Society* in respect of the following:
 - **5.1** where the circumstances detailed in Rules D1.1, D1.2, D1.3 and D1.4 apply;
 - 5.2 the period of 4 weeks from the date the **Society** accepts the **Member** as eligible and entitled to **Severe Injury Cover**;
 - 5.3 where *Premiums* are in *Arrears* prior to a claim being admitted, then until such time as all due *Premiums* have been received, the *Society* shall not be liable to pay any *Injury Benefit* for the period in which the *Member* was in default;
 - where *Premiums* are in *Arrears* for a period greater than 1 month after the claim has been admitted, or where a *Member's* accumulated *Arrears* amount to more than 1 month's *Premium*, then the *Member's* right to receive *Injury Benefit* shall cease until the first day of the month following that in which all due *Premiums* have been received by the *Society*;
 - where the claim results from any event not specified in the *Premium Tables* or in relation to an *Excluded Condition*.
- 6 Entitlement to *Injury Benefit* shall accrue from the first day of the *Injury Condition*, subject to that *Condition* lasting for more than 3 consecutive days
- Injury Benefit shall only apply to the Deferred Period and is calculated in accordance with Rule B3.3 and is payable in accordance with Rule D3. For the avoidance of doubt any entitlement to Injury Benefit shall only arise where the Member would have been entitled to receive Health Benefit had it not been for the fact that the Member holds a Contract with a Deferred Period
- Where a *Member*, who has made a claim under the *Severe Injury Cover Option*, returns to work and subsequently requires further time off work for a medical procedure which, in the opinion of the *Society's Medical Advisor*, is as a direct result of the initial injury and the *Member* continues to satisfy the *Disabling* definition that *Member* shall again have their claim considered from *Day 1* subject to Rules E3 and E5, provided always this occurs within 52 weeks of the initial claim for *Severe Injury Cover*
- 9 A *Member* may cancel the *Severe Injury Cover* by giving notice to the *Society*. Entitlement to *Injury Benefit* under this *Option* shall cease immediately upon receipt of such notice by the *Society*

PART F - INDEXATION

- A *Member* may apply for *Indexation* at anytime up to 5 years before the maximum age permitted in the *Premium Tables* of the *Society* for their declared *Occupation* by giving written notice to the *Society* using the *Prescribed Form*
- 2 An application for *Indexation* of *Health Benefit* may be made at application for admission to *Membership* or as a *Variation* to terms of *Membership* after admission, always subject to:
 - 2.1 Underwriting;
 - 2.2 not being in claim, or in the process of making a claim or receiving **Benefit**, at the time of the application.
- 3 If the *Indexation Option* applies then *Health Benefit* will be reviewed annually on the anniversary of the grant of the *Option* in line with the index (as last published immediately before the date of the review) subject to the following:
 - any annual increase in *Health Benefit* will not be permitted to exceed 10%, or such other maximum percentage that the *Society* may from time to time determine;
 - a *Member* in *Arrears* with *Premiums* shall not be entitled to benefit from *Indexation* until such time as all *Arrears* have been cleared;
 - a *Member* who has reduced their *Health Benefit* pursuant to Rule B9, or who has suffered a reduction in their *Health Benefit* pursuant to Rule C14, shall not be entitled to benefit from *Indexation* under this Rule;
 - **3.4** in the event of a fall in the index, the **Society** shall have the right to reduce the **Health Benefit** of the **Member** accordingly.
- In the event of an increase in the Index occurring in the 12 month period ending on 30 September in the year immediately preceding the review date (the anniversary of the commencement of the *Contract*) the *Health**Benefit* of the *Member* shall be increased by the level of that increase provided that such increase shall be subject to the limits prescribed in Rule F3.1
- 5 Any grant or exercise of the *Indexation Option* shall:
 - result in a pro rata increase in the level of **Premiums** payable by the **Member** in accordance with the **Premium Tables** adopted by the **Society** from time to time;
 - **5.2** take effect from the 29th day following the review date plus the applicable Deferred Period.
- A *Member* may cancel *Indexation* by giving notice to the *Society* that they no longer wish the *Option* to apply. On receipt of such notice *Indexation* shall cease to apply
- In all cases where the *Benefits* of a *Member* are subject to any special provisions or restrictions any claim to payment of *Benefits* based in part on any increase in their *Health Benefit* as a result of *Indexation* shall be subject to the same special provisions or restrictions

PART G - RECOVERY BENEFIT

- 1 Any *Member*, who immediately following a *Disabling Condition*:
 - 1.1 has returned, or is able to return, to the *Occupation* or *Occupations* engaged in the period of 12 months immediately preceding the onset of the *Disabling Condition* but continues, or will continue, to be restricted in the scope of their occupational activities; or
 - **1.2** has commenced or is in a different *Occupation* due to their inability to return to that engaged in the period of 12 months immediately preceding the onset of the *Disabling Condition*; and
 - 1.3 as a result of Rule G1.1 and G1.2 suffers a consequential reduction in *Earnings*; and
 - 1.4 requires regular ongoing supervision and treatment by the *Member's Doctor* shall be entitled to claim *Recovery Benefit* and may claim *Recovery Benefit* whether or not they had previously claimed *Health Benefit* or *Injury Benefit* in respect of the relevant *Disabling Condition*.

Subject to Rule G3 the *Health Benefit or Injury Benefit* payable under this Rule will be based on the following formula (where references to *Health Benefit* entitlement shall include *Injury Benefit* and shall also include *Health Benefit* or *Injury Benefit* to which the *Member* would have been entitled if they had claimed it):

entitlement based (less) new new restricted Earnings

Earnings on which Health Benefit entitlement based

x Health Benefit entitlement = Recovery Benefit

- 2 Entitlement to **Recovery Benefit** will be subject to:
 - 2.1 the *Member* being able to produce, to the satisfaction of the *Society*, evidence of a consequential reduction in *Earnings* as a result of restricted occupational activities; and
 - 2.2 certification by the *Member's Doctor* of their continued inability to fully undertake the *Occupation* engaged in the 12 month period prior to the onset of the *Disabling Condition*

Any application for *Recovery Benefit* shall be made by completion and submission of the *Prescribed Form* Where a *Member*, who ceases to be entitled to *Recovery Benefit*, submits a new claim for *Health Benefit* or *Injury Benefit* which, in the opinion of the *Society*, is submitted with the sole intention of avoiding cessation of benefit payment, the *Society* shall be entitled to reject the new claim.

NEXT SECTION: PART H - TERMINAL ILLNESS BENEFIT

PART H - TERMINAL ILLNESS BENEFIT

- 1 A *Member* who has a valid claim for *Health Benefit* under Part D of these Rules who is diagnosed with a *Terminal Illness* may, on completion of the *Prescribed Form* within 8 weeks of notification of such diagnosis, apply to the *Society* for *Terminal Illness Benefit*
- 2 In the event of a difference of opinion between the attending Consultant and the *Society's Medical Adviser*, the *Society* shall retain the right to base its final decision on the opinion of the *Society's Medical Adviser*
- 3 Entitlement to the payment of *Terminal Illness Benefit* is restricted to the first diagnosis of advanced or rapidly progressing incurable *Disabling Condition* which is, in the opinion of the *Member's* attending Consultant and the *Society's Medical Adviser*, likely to result in death within 12 months of the date the *Disabling Condition* is diagnosed as being terminal
- 4 A *Member's* entitlement to be paid *Terminal Illness Benefit* is without prejudice to any other entitlement of the *Member* to any additional or further *Benefit* properly payable under the *Scheme*

PART I - REFUND OF PREMIUM BENEFIT

- 1 Members who are contributing to receive Benefit and whose claim to Benefit is admitted shall be entitled to Refund of Premium Benefit in order to have their Premiums refunded under this Scheme, in accordance with the Premium Tables adopted by the Society from time to time
- 2 Such *Members* will be entitled to *Refund of Premium Benefit* from the 29th day of *Disabling Condition* or after the expiry of the *Deferred Period*, whichever is the later and their *Membership* of this *Scheme* will remain in force during such period
- 3 All *Premiums* must continue to be paid throughout the claim and *Refund of Premium Benefit* shall be effected by the way of a refund of *Premium* with the *Health Benefit* or *Injury Benefit* or *Recovery Benefit*
- 4 In the event of a claim the *Member* must follow the same procedure as set down in Part D of these Rules
- 5 The daily *Refund of Premium Benefit* shall be defined as 1/365th of the annual *Premium* for each qualifying day of the *Disabling Condition*
- 6 Entitlement to *Refund of Premium Benefit* will cease from the day the *Member* ceases to be entitled to *Health Benefit* or *Injury Benefit* or *Recovery Benefit*

NEXT SECTION: PART J - DISQUALIFICATIONS AND FORFEITURES OF MEMBERSHIP

PART J - DISQUALIFICATIONS AND FORFEITURES OF MEMBERSHIP

- 1 The **Society** may expel any **Member:**
 - 1.1 who has knowingly made any false statement or declaration to the *Society*, whether in connection with an application for *Membership* or *Variation* to their terms of *Membership* under these Rules or in connection with a claim for *Benefits*, or otherwise deceives or attempts to deceive the *Society* whether by any fact or failing to disclose any fact which ought to have been disclosed;
 - 1.2 if in its absolute discretion it considers that (a) the *Member* is or has been in material or persistent breach of any of the Rules; or (b) that person's continued *Membership* of the *Society* is or may be detrimental or prejudicial to the interest of the *Members* generally;
 - 1.3 a *Member* shall be treated as in persistent breach of a Rule in the event that the relevant Rule has been breached on 2 or more successive occasions by the *Member* or in the event of a single breach of a Rule remaining unremedied for a period of 4 weeks or more;
 - **1.4** a *Member* shall be treated as in material breach of a Rule in the event that the breach constitutes a persistent breach or where the breach is anything other than trivial.
- A Member who is expelled from the Society shall forfeit all Premiums paid in respect of the Contract to the Society, together with any right to claim or receive Benefits as at the date of their expulsion, or such part thereof as the Society may, at its sole discretion, decide
- Notwithstanding the provisions of Rule 1 above the *Society* shall have authority to vary the terms of admission, or *Variation*, or amendment of existing *Membership* in the event of a *Member* making an inadvertent or innocent statement or declaration, resulting in more beneficial terms being offered by the *Society* to the *Member* than would have pertained had a full disclosure been made at application. The *Member* shall be informed of such change in writing and, in the event of a dispute with the *Society*, shall retain the right to have the matter referred to arbitration under General Rule 27, or considered by the Financial Ombudsman Service or any successor or other service replacing the same
- 4 Every *Member* whose *Premiums* are 3 or more months in *Arrears* shall be considered to have terminated their *Membership* and their *Membership* shall automatically lapse pursuant to Rule C9 (save that the *Society* may, at its sole discretion for special reasons, allow *Membership* to continue, provided the *Member* pays up all *Arrears*. Such *Member* may then continue and will be eligible for *Benefits* from the first day of the month following that in which all due *Premiums* have been received by the *Society*)

NEXT SECTION: PART K - PROCEEDINGS ON DEATH AND TERMINATION OF MEMBERSHIP

PART K - PROCEEDINGS ON DEATH AND TERMINATION OF MEMBERSHIP

- On the attainment of the *Maturity Date*, or on the death of a *Member*, entitlement to all *Benefits* shall cease save for payment of any *Benefit* due at or up to age 70, or the date of death of the *Member*, which has not been paid out by the *Society*
- Where a *Member* dies, any unpaid accrued *Benefit* shall be paid to the personal representative of such *Member*, or such sum not exceeding the limit of amount for the time being prescribed by law, shall be distributed among such persons as appear to the *Society* to be entitled by law to receive the same, and in the case of any dispute may be retained by the *Society* until such dispute is decided in accordance with the law. Where it is established there is no legal claimant to any sum payable at death of a *Member*, then such sum shall be transferred to the Reserve Fund
- Where a *Member* dies no sums shall be paid out unless and until there is produced to the *Society* such evidence of death and title as shall be required by law and by the *Society*
- 4 A *Member* may terminate their *Membership* by giving notice to the *Society*. Entitlement to all *Benefits* shall cease immediately upon receipt of such notice by the *Society* but shall not affect any accrued liability of the *Society* to a *Member* or any liability of the *Member* to the *Society*



SCHEDULE 3

www.cirencester-friendly.co.uk

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