CHILDREN'S CRITICAL ILLNESS SUPPORT



CLAIM FORM

YOUR DETAILS

Please complete in black ink using block capitals, answer all questions and where applicable tick your choice.

Please ask the treating GP or Consultant to complete the GP/Consultant Declaration.

Note: Your claim won't be paid if the critical illness is as a result of a pre-existing condition, occurs after your contract has ceased, you're in arrears, on a Career Break or if you've made a previous claim for Children's Critical Illness Support.

First Name(s)		
Surname		
Membership Number		
Address		
Postcode		
Telephone Number	Mobile Number	
Date of Birth		
Relationship to Child		
CHILD'S DETAILS		
First Name(s)		
Surname		
Address (if different)		
Postcode		
Date of Birth		
Age		

Further information relatir	ig to your claim:	
PAYMENT DETAIL	S	
Would you like payments t	o be made to the account you pay premiums from?	Yes No
If no, please provide bank	details for payment:	
Account Holder Name		
Sort Code		
Account Number		
PLEASE RETURN YOUR (HILDREN'S CRITCAL ILLNESS SUPPORT CLAIM FORM TO:	
Email: claims@cirencest Post: Cirencester Friendly,	er-friendly.co.uk Mutuality House, The Mallards, South Cerney, Cirencester, Glos	. GL7 5TQ
Should you wish to con address above or call us	tact us directly to discuss any aspect of your claim, pleas s on 0800 587 5098.	se either email us using the
GP/CONSULTANT	DETAILS	
First Name(s)		
Surname		
Address		
Postcode		
Telephone Number		

I confirm has been diagnosed with his been diagnosed w

• I confirm that all information enclosed is correct and accurate.

GP/Consultant Signature	
Practitioner stamp MUST appear here	

DATA PROTECTION

Data Protection Statement - Children's Critical Illness Support Claim

We take your privacy and the protection of personal data seriously. You can find out full Data Privacy Notice on our website at **www.cirencester-friendly.co.uk**.

Date

This Data Protection Statement explains how we collect, use, store, and share personal data information in relation to a Children's Critical Illness Support claim.

1. Use of Personal Information

We will use the personal data provided in relation to this claim solely for the purpose of assessing, processing, and managing the Children's Critical Illness Support claim. This may include:

- Verifying identity and entitlement.
- Communicating about the claim.
- Requesting and reviewing medical information.
- Complying with legal or regulatory obligations.

2. Sharing Information

We may need to share information with:

- Medical professionals (GPs, specialists).
- Third-party service providers involved in claim assessments.
- Regulatory bodies or legal authorities, where required.

We will only share data that is necessary and will take all reasonable steps to ensure your information remains secure.

3. Sensitive Personal Data

Given the nature of the claim, we may need to process sensitive personal data (e.g. health information). This will be done with your explicit consent and in line with data protection laws.

4. Data Storage and Retention

Personal data will be stored securely and retained only for as long as necessary to meet the purposes outlined above or to satisfy legal obligations.

CRITICAL ILLNESS DEFINITIONS

Bacterial Meningitis resulting in permanent symptoms*

A definite diagnosis of bacterial meningitis by a UK Consultant Physician supported by cerebrospinal fluid changes consistent with bacterial meningitis and resulting in permanent neurological deficit with persisting clinical symptoms*.

For the above definition, the following aren't covered:

• All other forms of meningitis other than those caused by bacterial infection.

Benign Brain Tumour resulting in either surgical removal or permanent symptoms*

A definite diagnosis by a UK Consultant Neurologist of a non-malignant tumour or cyst in the brain, cranial nerves or meninges within the skull, resulting in either surgical removal or permanent neurological deficit with persisting clinical symptoms*.

For the above definition, the following aren't covered:

- Tumours originating from the bone tissue.
- Angioma and cholesteatoma.

Cancer

excluding less advanced cases

A definite diagnosis by a UK Oncologist of a malignant tumour positively diagnosed with histological confirmation and characterised by the uncontrolled growth of malignant cells and invasion of tissue. The term malignant tumour includes leukaemia, sarcoma, pseudomyxoma peritonei, Merkel cell cancer and lymphoma except cutaneous lymphoma (lymphoma confined to the skin).

For the above definition, the following aren't covered:

- All cancers which are histologically classified as any of the following:
 - o pre-malignant;
 - o non-invasive;
 - cancer in situ;
 - having borderline malignancy;
 - having low malignant potential.
- All tumours of the prostate unless histologically classified as having a Gleason score of 7 or above or having progressed to at least clinical TNM classification T2bN0M0.
- Malignant melanoma unless it has been histologically classified as having caused invasion beyond the epidermis (outer layer of skin).
- Any other skin cancer, (including cutaneous lymphoma), unless it has been histologically classified as having caused invasion in the lymph glands or spread to distant organs.

Heart Valve Replacement or Repair with surgery

The undergoing of surgery on the advice of a UK Consultant Cardiologist to replace, or repair, one or more heart valves.

Kidney Failure requiring permanent dialysis

Chronic and end-stage failure of both kidneys to function, because of which regular dialysis is permanently required.

Loss of Hand or Foot permanent physical severance

Permanent physical severance of either a hand or foot at or above the wrist or ankle joint.

Major Organ Transplant from another person

The undergoing as a recipient of a transplant from another person of bone marrow, a complete heart, kidney, lung, pancreas, liver or lobe of the liver, or inclusion on an official UK waiting list for any one of the above-named procedures.

For the above definition, the following aren't covered:

• Transplant of any other organs, parts of organs, tissues or cells.

Open Heart Surgery

The undergoing of open-heart surgery requiring thoracotomy on the advice of a UK Consultant Cardiologist to correct any structural abnormality of the heart.

Third Degree Burns covering 20% of the surface area of the body or 20% of the face or head

Burns that involve damage or destruction of the skin to its full depth through to the underlying tissue and covering at least 20% of the body's surface area or covering 20% of the area of the face or head.

Traumatic Brain Injury resulting in permanent symptoms*

Death of brain tissue due to traumatic injury resulting in permanent neurological deficit with persisting clinical symptoms.



*Permanent neurological deficit with persisting clinical symptoms.

Cirencester Friendly Society Limited, Mutuality House, The Mallards, South Cerney, Cirencester, Glos. GL7 5TQ Tel: 01285 652492/653073 Fax: 01285 641246

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